

SOMETHING TO SMILE ABOUT

A guide to your dental benefits: Preventive Dental Plan



New member? Get started by choosing a dentist.

Visit **DominionNational.com/kaiserdentists** or call Dominion Member Services at **1-855-733-7524 (TTY 711)**, Monday through Friday, 7:30 a.m. to 6 p.m.

When you enroll in a Kaiser Permanente Medicare health plan, you automatically receive preventive dental coverage through Dominion National (Dominion). With the Preventive Dental Plan, you pay a \$30 copayment for each preventive care office visit. This includes:

- Oral exams (up to two per year)
- Cleanings (up to two per year)
- X-rays (up to two per year)

Other covered dental services are provided at a reduced fee.

Your dental and health plan providers—Dominion and Kaiser Permanente—are working together to help you stay healthy.

Save on restorative care

More extensive care (fillings, crowns, dentures, root canals, periodontal treatment, oral surgery, etc.) is provided at fees lower than the usual and customary charges for these services. When covered, specialty care services are performed by plan specialists and a different fee will apply. To see a complete fee schedule, including exclusions and limitations, find your plan on

DominionNational.com/kaiserdentists or call Dominion Member Services at **1-855-733-7524 (TTY 711)**, Monday through Friday, 7:30 a.m. to 6 p.m. When you become a member, you will find the fee schedule in your *Evidence of Coverage*.

Choosing a dentist

You may select any general dentist from among our participating dental providers. Each eligible family member may use a different participating dentist. For a list of participating dentists or information about a dentist including office hours, directions, languages spoken, etc., visit **DominionNational.com/kaiserdentists** or call Dominion Member Services at **1-855-733-7524 (TTY 711)**, Monday through Friday, 7:30 a.m. to 6 p.m.

Specialty care is also available in many locations. To receive treatment from a participating specialist, ask your participating general dentist to arrange a referral. Your costs may be higher for care you receive from a network specialist. Services received from non-participating dentists are not covered.

Quality dental care

You can be confident that your dentist was carefully selected to offer quality care. All participating dentists go through a strict quality assurance program developed in accordance with the National Association of Dental Plans' recommendations. This process confirms that each dentist has the required credentials and has passed a thorough on-site office evaluation.

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How does the Preventive Plan work?

After your effective date of coverage, you can make an appointment with a participating general dentist. Make sure you bring your Kaiser Permanente medical ID card to your appointment. There is no separate dental ID card. And you'll have virtually no paperwork and no pre-existing condition exclusions to worry about.

Dedicated member service

Quality service is an important part of any dental plan. Knowledgeable Dominion Member Services specialists are available Monday through Friday from 7:30 a.m. to 6 p.m. to answer questions about coverage or to help you find a participating dentist. Dominion's voice response system is available 24 hours a day for information about participating dental providers in your area or to help you select a dental provider. The most up-to-date list of participating dental providers can be found online.

Phone: 1-855-733-7524 (TTY 711)

Fax: 1-855-485-0115

Mailing address:

Dominion National
P.O. Box 1126
Elk Grove Village, IL 60009

Web: [DominionNational.com/kaiserdentists](https://www.dominionnational.com/kaiserdentists)

Get information online

Dominion provides members with secure online access to:

- Plan information
- Dentist searches
- Member Services requests and general correspondence

All changes are confirmed by return email.

Dental benefits are underwritten by Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc., and administered by Dominion National.

Kaiser Permanente is an HMO plan with a Medicare contract. Enrollment in Kaiser Permanente depends on contract renewal.

You must reside in the Kaiser Permanente Medicare health plan service area in which you enroll.

